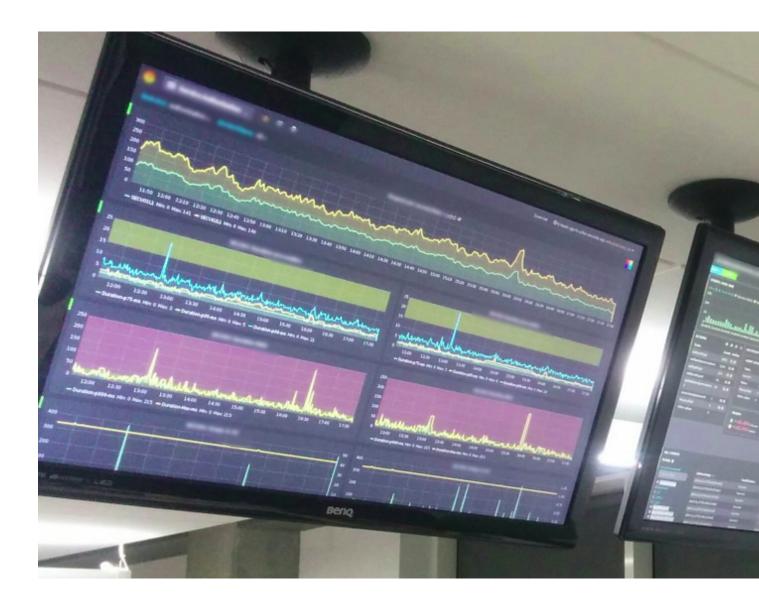oneNumber â?? oneCenter

Description

Connect Every Channel. Control Every Order.

oneNumber â?? oneCenter is the central coordination layer for pickup and delivery orders across all digital channels. It routes orders to the correct store, applies business rules consistently, and maintains visibility without taking ownership away from store operations.

What oneNumber Does

oneNumber acts as the operational traffic controller for digital orders. It receives orders from online, mobile, and integrated third-party sources, validates them, and routes them to the correct store while preserving store-level transaction ownership.

- Central coordination for pickup and delivery orders
- Routes orders to the correct store based on rules and availability

- Preserves store ownership of transactions (POS remains system of record)
- Supports multiple digital channels through explicit APIs
- Provides visibility without introducing operational coupling

Architectural Principles

oneNumber is designed to coordinate, not replace. It operates as a control and routing layer, allowing stores to remain autonomous while ensuring consistency across digital ordering channels.

- Store POS is the system of record for all transactions
- oneNumber coordinates pickup and delivery only
- No intraday polling; end-of-day data flows via oneServer
- APIs are explicit and purpose-built (routing vs transaction processing)

How oneNumber Fits into oneSystem

oneNumber connects digital ordering channels to store operations without centralizing transactions. This design preserves resilience, avoids single points of failure, and allows each store to operate independently while still benefiting from coordinated digital workflows.

Built for multi-store operations that value control, clarity, and resilience, oneNumber â?? oneCenter delivers coordination without compromise.